



Electronic Resource Consent System (eRCS®)

“Your one-stop-shop for processing resource consents online”

CONTACT DETAILS

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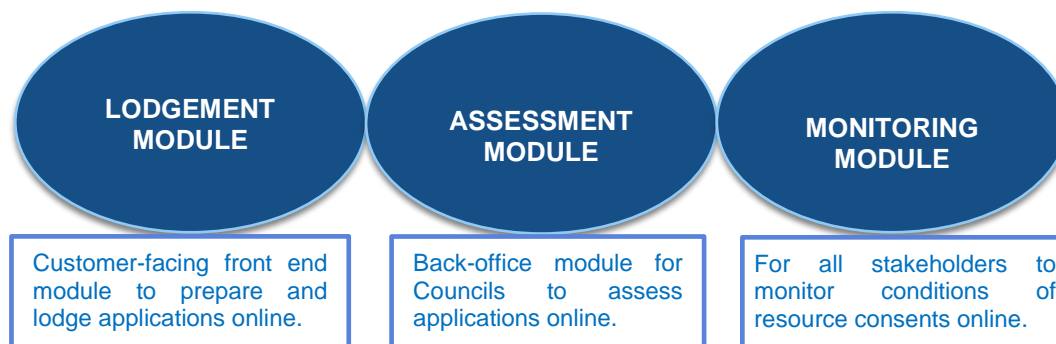
WHO WE ARE

Consents Online Limited (COL) is a New Zealand based and registered company; the directors and shareholders of which have extensive experience in the Information Technology and Local Government sectors.

Our mission and vision are to empower consenting authorities and their customers to work collaboratively and transparently to make resource consent processes easier and more efficient by using smart, innovative, state-of-the-art technologies.

WHAT WE OFFER

Our flagship product, Electronic Resource Consents System (eRCS®) offers Lodgement, Assessment and Monitoring modules, which are integrated seamlessly to allow resource consent applications to be processed from end-to-end on a cloud-based platform.



The *Lodgement Module* is customer-facing front-end, which allows Applicants, Agents and Specialists to work collaboratively to share all the documents, prepare resource consent applications and lodge them online. It also allows Councils to receive the applications and all related documents online. The Lodgement module can be accessed and used from either Councils websites or our website.

The *Assessment Module* allows Councils to allocate tasks to various stakeholder, co-ordinate and manage them; captures time, costs, disbursements and other fees for billing and use various sections of the RMA to start /stop the clock for assessing applications and assigning conditions.

The *Monitoring Module* allows Councils to monitor the conditions of consents granted, take necessary actions as required and to keep a record of actions taken online.

The ‘out-of-the-box’ solution has been designed and standardised as much as possible to minimise the need for extensive customisation for Councils. Being Cloud-based; technology requirements would not be a major impediment to install and use it.

KEY FEATURES & FUNCTIONS OF eRCS®

LODGEMENT MODULE

Applicants, (individuals, companies, organisations and trusts) can:

- ✓ Search for Agents and Specialists, request quotes from them and engage them online.
- ✓ Prepare and lodge requests for pre-application meetings with all supporting documents.
- ✓ Prepare and lodge a main application for resource consent with all supporting documents.
- ✓ Make payments online through a secure portal (optional)

Agents can:

- ✓ Prepare and provide quotes to applicants online.
- ✓ Search for Specialists, request quotes from them and engage them online.(Optional)
- ✓ Prepare and lodge requests for pre-application meetings with all supporting documents.
- ✓ Prepare and lodge resource consents applications with all supporting documents online.
- ✓ Generate and issue invoices and make payments online.(Optional)
- ✓ Produce analytical data, statistical and management reports.
- ✓ Use it as a tool to manage and run resource consent aspects of their business operations.

Councils can:

- ✓ Receive and respond to requests for pre-application meetings online.
- ✓ Receive and acknowledge resource consent applications with all supporting documents online and payments of Lodgement Fees.

ASSESSMENT MODULE

Councils can:

- ✓ Receive applications with all supporting documents online and check them for completeness.
- ✓ Start and Stop the clock as and when required.
- ✓ Assign tasks to various parties; coordinate, track and monitor progress online.
- ✓ Capture time and cost for tasks, disbursements, standard fees and other charges and levies for billing
- ✓ Assess applications for compliance using various sections of the RMA and start/stop the clock, if required to do so in the process.
- ✓ Generate reports and letters using templates to engage and communicate with all stakeholders.
- ✓ Grant or refuse resource consent applications with conditions.
- ✓ Generate and issue invoices for processing resource consent applications online. (Optional).
- ✓ Produce analytical data, statistical and management reports online.

MONITORING MODULE

Councils can:

- ✓ Periodically monitor conditions for resource consents online.
- ✓ Keep track of actions taken to ensure compliance to conditions.
- ✓ Issue infringement notices where necessary.
- ✓ Produce analytical data, statistical and management reports online.

BENEFITS OF eRCS®

- ✓ Agents and Specialists can be engaged easily and quickly, thus encouraging their services to be used sooner and more often. This would help ensure applications are complete and correct before lodgement, thereby saving time and cost.
- ✓ Applicants, Agents and Specialists can communicate quickly and work together collaboratively to prepare and lodge resource consent applications much faster, thus improving productivity and saving time and cost.
- ✓ Stakeholders can access and share all the supporting documents online quickly and easily from a single repository, thus eliminating the need for making extra copies of documents. This would improve productivity and save time and cost.
- ✓ Tasks can be assigned to team members online quickly and monitored easily, thereby improving efficiency and productivity.
- ✓ Stakeholders can view the progress and status of applications online, thereby minimising the need for them to contact their Councils.
- ✓ Being Cloud-based; investment in technology would not only be minimal, but also allow stakeholders the flexibility to work from anywhere, anytime, using portable devices, thereby improving productivity and saving time.
- ✓ Potentially help improve customer satisfaction ratings for Councils and Agents and consequently minimise some negative political and public perceptions around resource consent processes
- ✓ Ensure that conditions are monitored on a timely manner.
- ✓ Would make it easier and quicker to provide support and implement changes as a result of changes to the Resource Management Act or processes.